

Quality Policy of Speed Care Mineral GmbH

We manufacture sterile medical devices for emergency medical care. This places special demands on the quality of our products. Alongside strengthening our market position through technological leadership and protecting the environment and resources, it is our goal to ensure the company's long-term economic success through the quality of our organization, products, and services.

Our activities are guided by the applicable national, European, and international regulatory requirements. The guiding principle of our business operations is therefore a clear commitment to quality while simultaneously meeting our customers' requirements and needs.

It is our stated intention to maintain this high standard continuously and without exception. This requires our employees to approach their tasks thoughtfully and carefully and, through close cooperation with our suppliers and service providers, to ensure that their deliveries and services meet our own high quality standards.

The company's quality policy is defined and described in the following quality guidelines.

Customer Satisfaction

The satisfaction and enthusiasm of the users of our medical devices are the fundamental requirements of our quality policy, which must be fulfilled by every department within the company. The economic success of our company—and thus its future—depends on the satisfaction of our sales partners and the users of our products.

Product Safety and the Regulatory Environment

The requirements of clinical users and the regulatory requirements for our medical devices and services are clearly defined and met without exception. The focus is on the clinical benefits and the safe and effective use of our medical devices.

Trained and Motivated Employees

We aim to provide our employees with a motivating environment, supported by a performance-oriented approach, an employee suggestion program, and appropriate training initiatives.

A dynamic quality management system and satisfaction with operational results

We are committed to continuing to meet customer needs, regulatory requirements, and the state of the art in our products and processes through ongoing review and a continuous improvement process. Setting measurable goals and assessing what has been achieved are crucial to the company's success.

All employees are familiar with Speed Care Mineral GmbH's quality policy, which is reinforced through training sessions. The company's quality policy provides the framework for establishing and continuously evaluating quality objectives as part of the annual quality management assessment.

As of February 2024



Management

Quality Policy of Speed Care Mineral GmbH

02-2024

Final Audit Report

June 24, 2024

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